

# MedAdvisor Race

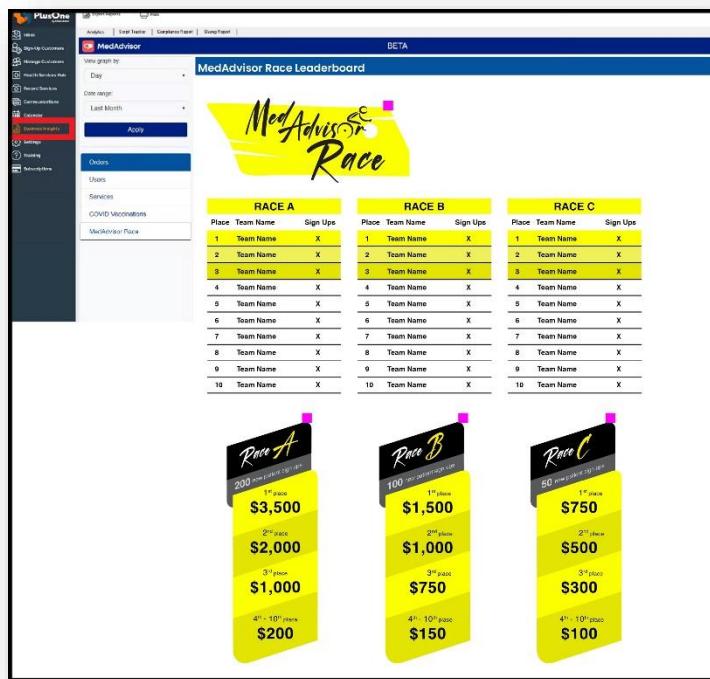
## Frequently Asked Questions

### FAQ

#### MEDADVISOR RACE 2022

##### 1. How will our pharmacy know our sign-up tally?

Pharmacies registered in the race will be able to see their sign-up tally and position in the leader board from the Business Insights section in PlusOne.



##### 2. Will there be a leaderboard?

Yes. Access the leaderboard in the Business Insights section of PlusOne anytime during the race to see how you're tracking against other pharmacies in the Race tier you've registered in.

##### 3. Is the winner deemed the first pharmacy to reach the eligible sign ups?

No. To be eligible for the race, the pharmacy needs to reach that Races target (i.e., Race C 50 sign-ups, Race B 100 sign-ups or Race A 200 sign-ups).

4. What's prize money is up for grabs for each of the races?

Race A 200 new patient sign ups	Race B 100 new patient sign ups	Race C 50 new patient sign ups
1 <sup>st</sup> place <b>\$3,500</b>	1 <sup>st</sup> place <b>\$1,500</b>	1 <sup>st</sup> place <b>\$750</b>
2 <sup>nd</sup> place <b>\$2,000</b>	2 <sup>nd</sup> place <b>\$1,000</b>	2 <sup>nd</sup> place <b>\$500</b>
3 <sup>rd</sup> place <b>\$1,000</b>	3 <sup>rd</sup> place <b>\$750</b>	3 <sup>rd</sup> place <b>\$300</b>
4 <sup>th</sup> - 10 <sup>th</sup> place <b>\$200</b>	4 <sup>th</sup> - 10 <sup>th</sup> place <b>\$150</b>	4 <sup>th</sup> - 10 <sup>th</sup> place <b>\$100</b>

5. Are SMS sign-ups included as a new patient sign up?

No, the Race includes only activated and verified app sign ups.

6. Who can register?

Any pharmacy in the MedAdvisor network whose account is up to date.

7. How long is registration open for?

From 19th September until 30th September 2022.

**8. How long does the Race go for?**

From Saturday 1st October until Monday 30<sup>th</sup> October 2022.

**9. Can I change which Race I'm in?**

Prior to October 1st you can switch races but during the Race pharmacies cannot switch.

**10. Can our pharmacy get some MedAdvisor training?**

Of course, register to join our [next 30minute webinar training here](#).

Visit the [MedAdvisor Academy](#) to access MedAdvisor training modules available or access Quick Start Guides [here](#).

**11. Do you have any MedAdvisor POS material I can display in the pharmacy?**

Yes absolutely! Click [here](#) to visit the MedAdvisor Shop to purchase posters, flyers, download social media assets plus much more.

**12. How do I know if my pharmacy has registered or not?**

If you're unsure, email [info@medadvisor.net.au](mailto:info@medadvisor.net.au) for confirmation.

**13. What constitutes as patient signed up to the MedAdvisor app?**

- A pharmacy has invited a patient to the MedAdvisor app using the instant sign-up method (email or SMS) via PlusOne. The patient will need a valid Medicare number.
- A patient has signed up online and requires an activation code from their pharmacy. The patient will need to present a valid Medicare card in store.
- An SMS reminder patient who activates a MedAdvisor app account, via the above 2 options will count towards your tally.