

### 1. General Terms

- 1.1 Information on how to enter and prize details form part of these terms and conditions. By entering this promotion you are deemed to have accepted these terms and conditions.
- 1.2 This promotion is being run by MedAdvisor International Pty Ltd (ABN 40 161 366 589) of Level 2, 971 Burke Road, Camberwell 3124 (**MedAdvisor, we, us or our**).
- 1.3 The promotion starts 12am AEST 1 October 2022 and will run until 11pm AEDT, 31 October 2022 (**Promotional Period**).
- 1.4 The terms **Eligible Entrant**, **Eligible Entry**, **Eligible Sign Up** and **Eligible Pharmacy** have the meaning given to them in, respectively, sections 2.1, 3.5, 5.4 and 6.2.

### 2. Who can enter?

- 2.1 Entry is open to any pharmacy who has an active subscription with MedAdvisor and whose payments are up to date (**Eligible Entrant, you or your**).
- 2.2 You can enter or update your subscription details in the **Subscriptions** tab of the PlusOne program.
- 2.3 For the purposes of section 2.1, GuildCare subscriptions are not considered MedAdvisor subscriptions.

### 3. How do you enter?

- 3.1 Any employee or authorised person at the pharmacy may register your pharmacy online by going to <https://share.hsforms.com/1kUcaU4izRdyTcjwoLOGCCA4cl3r> and completing the form.
- 3.2 You may only enter once. Each pharmacy can choose its own team name. MedAdvisor reserves the right to change team names if they include inappropriate language. The team name will appear in the online leaderboard alongside the team's sign up status.
- 3.3 Entries that are incomplete, incorrect, duplicated or illegible will be deemed invalid.
- 3.4 MedAdvisor will not be held liable for any entries not received for any reason before or during the Promotional Period.
- 3.5 An **Eligible Entry** is an entry into the promotion by an Eligible Entrant that meets all of the criteria set out in sections 3.1 to section 3.4.

### 4. When can you enter?

- 4.1 Entry to the promotion may be made from 19 September 2022 to 31 October 2022.

### 5. How are the prizes awarded?

- 5.1 Eligible Entrants must select a qualifying race to enter. The qualifying races are Race A (200+ Eligible Sign-ups); Race B (100+ Eligible Sign-ups); and Race C (50+ Eligible Sign-ups). Upon

meeting the minimum customer sign-up requirement between 1 and 31 October 2022, Eligible Entrants will go into the running to place for a prize.

5.2 Prizes will be awarded to the top ten Eligible Entrants within each race who achieve the highest number of Eligible Sign-ups between 1 and 31 October 2022. Prizes are as follows:

Place	Prizes		
	Race A	Race B	Race C
	200+ Sign ups	100+ Sign ups	50+ Sign ups
1 <sup>st</sup>	\$3,500	\$1,500	\$750
2 <sup>nd</sup>	\$2,000	\$1,000	\$500
3 <sup>rd</sup>	\$1,000	\$750	\$300
4 <sup>th</sup>	\$200	\$150	\$100
5 <sup>th</sup>	\$200	\$150	\$100
6 <sup>th</sup>	\$200	\$150	\$100
7 <sup>th</sup>	\$200	\$150	\$100
8 <sup>th</sup>	\$200	\$150	\$100
9 <sup>th</sup>	\$200	\$150	\$100
10 <sup>th</sup>	\$200	\$150	\$100

5.3 In addition to the races, four 24 hour challenges will be conducted. For each 24 hour challenge, a prize of \$250 will be awarded to the Eligible Entrant (within any race) that who achieves the highest number of Eligible Sign-ups in such 24 hour period.

5.4 An **Eligible Sign-up** is a patient sign up that meets all of the following requirements:

- the patient has signed up with an email and/or mobile using Instant Sign-Up and completed the account validation process, or has activated their account using their Activation Code during the Promotional Period;
- the patient has provided a valid Medicare number or valid DVA (Department of Veteran Affairs) number as part of the account validation process;
- the patient has read and agreed to MedAdvisor's Terms and Conditions and Privacy Policy; and
- the email or mobile number being used for the patient's MedAdvisor account is the email address/mobile number the patient has chosen, the email address/mobile number is valid

and the email address/mobile number is only accessible by the patient or their chosen carer.

### 6. When and how are the prizes paid?

6.1 Prizes are inclusive of GST and will be paid to the **Eligible Pharmacies** who MedAdvisor determines, in its discretion, are to be awarded the prizes under section 5.2 and 5.3. The prizes will be paid by 30 November 2022 to applicable Eligible Pharmacy's account specified in the "Subscriptions, Rebates and Incentives" area of the PlusOne Program.

6.2 **Eligible Pharmacies** are pharmacies that:

- are Eligible Entrants and have submitted Eligible Entries;
- have not been excluded from the promotion due to misconduct or any other reason; and
- have a valid account listed in the "Subscriptions, Rebates and Incentives" area of the PlusOne Program.

6.3 In the event that a pharmacy does not meet the criteria specified in section 6.2, it will not be entitled to any prize.

### 7.0 Conduct, misconduct and exclusion

7.1 MedAdvisor reserves the right to exclude any entrant on the basis of unlawful behaviour or misconduct, where misconduct includes but is not limited to:

- intentionally providing MedAdvisor with false information or intentionally entering false information into a pharmacy's dispense system or MedAdvisor account;
- any activity that could compromise or negatively impact a patient's privacy or welfare;
- any activity that could compromise or negatively impact MedAdvisor's reputation; or
- activating a patient on a MedAdvisor account without their consent.

7.2 MedAdvisor reserves the right to exclude any pharmacy from the promotion at its absolute discretion.

7.3 MedAdvisor reserves the right to conduct audits of the patient sign up by contacting users of the service in order to determine if adequate consent was obtained by the Eligible Pharmacy during the sign-up process.

### 8.0 Privacy

By entering the competition, you consent for your pharmacy to be named on a leaderboard for the promotion in PlusOne MAPv2 (including both your pharmacy name and its team name), together with a live update of the number of sign-ups made by your pharmacy during the Promotional Period.

Except as set out above, the information we collect during the registration process is only used by MedAdvisor to identify the correct pharmacy and to enable us to contact the pharmacy in regard to the promotion. The registration process is facilitated by a third party (HubSpot Inc.), however the registration information belongs to MedAdvisor. To review HubSpot Inc.'s Privacy Policy, please refer to [HubSpot Privacy Policy](#).

### **9.0 Contingencies**

If for any reason, we are not able to conduct the promotion as planned, due to technical difficulties or due to any other causes beyond our control, we reserve the right in our sole and absolute discretion to take any action that may be available, subject to State and Territory regulations.