

Customer Account Application

This account is non-transferable without the prior written consent of MedAdvisor International Pty Ltd ABN 40 161 366 589 (MedAdvisor). It is the responsibility of the Customer to notify MedAdvisor of any changes of ownership 14 days prior to any such change.

Section 1 – Customer Details

Pharmacy name:		
Entity name:		(the Customer) (As per ASIC)
ABN:	ACN:	
Legal Entity Type: <input type="checkbox"/> Company <input type="checkbox"/> Individual Sole Trader <input type="checkbox"/> Partnership <input type="checkbox"/> Trust <input type="checkbox"/> Other (specify)		
Address 1:		
Address 2:		
Suburb:	Postcode:	State:
Contact number:	Contact email:	
Accounts Payable number:	Billing email:	
Dispense system:	Pharmacy Group:	
Owner 1 name:		
Contact number:	Contact email:	
Owner 2 name:		
Contact number:	Contact email:	
Owner 3 name:		
Contact number:	Contact email:	
Owner 4 name:		
Contact number:	Contact email:	

Please provide name of director/partner/sole trader/trustee as applicable.

Section 2 – MedAdvisor Subscription – select all that apply.

Inclusions	<input type="checkbox"/> MedAdvisor Essentials \$25 p/m + GST	<input type="checkbox"/> PlusOne Standard \$189 p/m + GST	<input type="checkbox"/> PlusOne Premium \$209 p/m + GST
Project STOP	✓		
Guild Corporate Vaccination Program (Flu & Covid-19)	✓		
UTI	✓		
Consumer medication management solution (App, SMS, Web, Email)		✓	✓
Professional Services recording including 7CPA with PPA auto-claiming		✓	✓
Vaccination Program including recording, AIR reporting, recalls		✓	✓
PlusOne booking calendar		✓	✓
Health Services Hub		✓	✓
ePrescribing		✓	✓
In-app payment		✓	✓
Remote onboarding with customer verification		✓	✓
Delivery management system		✓	✓
Patient communication		✓	✓
Business insights		✓	✓
GP Connect		✓	✓
Online training via MedAdvisor Academy		✓	✓
Start-up POS kit upon joining		✓	✓
Early access to features			✓
FREE Scheduled Technical Services			✓
\$10 SMS credit per month			✓
1x FREE Custom Pharmacy Training Webinar (45min) per annum – valued at \$100			✓
Co-branded digital asset pack (including social media images, print ready digital files) – valued at \$100			✓
\$100 credit for POS marketing material per annum			✓

Additional Charges

- In app payment fees: 22c per transaction plus 1.6% of the gross value of the transaction (plus GST)
- SMS: 0-500 = 16c | 501-1000 = 14c | 1001+ = 12c
- Script Owing Requests: 0-30 = Free | 30-100 = 7c | 101-500 = 6c | 501+ = 5c (based on per script)
- Scheduled Technical Service charges
 - Additional terminal install \$49/terminal
 - Client relocation/reinstall \$99
 - Dispense system change \$299
- Custom Pharmacy Training Webinar (45min) \$100
- White label fees.
- All fees stated as GST exclusive fees. GST is payable on all of the above items.

MedAdvisor Essentials fee is \$25 + GST, Standard fee is \$189 + GST and Premium subscription fee is \$209 + GST or the applicable price for your pharmacy group.

Section 3 – Payment Details – Only complete one payment option

Section 3a – Credit Card

Account type (please tick):	<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> AMEX
Cardholder name:	(please provide full name)		
Card number:			
Expiration date:	CVV:	(3 digit number / 4 digits on front of AMEX)	

Section 3b – Direct Debit

Financial institution:			
Branch:			
Account name:	(please provide full name)		
BSB:	Account number:		

Section 4 – Payments to Pharmacy – Remittance

The banking details below will be used for the disbursement of funds owed to the pharmacy these details may be used for Pay In Advance and Sponsored Intervention Payments as well as any promotional or seasonal events that occur requiring payment to the pharmacy.

Financial institution:			
Branch:			
Account name:	(please provide full name)		
BSB:	Account number:		

Section 4a – Pay in Advance

Pay In Advance allows your patients to order and pay for their medications via the MedAdvisor app. The funds collected by MedAdvisor on your behalf will be remitted in full to your nominated account. MedAdvisor's standard processing fee of \$0.22 per transaction plus 1.6% of the value of the transaction (plus GST) will be invoiced in arrears with your monthly subscription. For further information please visit [MedAdvisor PlusOne Pricing \(mymedadvisor.com\)](https://mymedadvisor.com).

The Customer consents to enabling Pay in Advance

Section 5 – Signature – signed by authorised signatory

The Customer agrees to the terms and conditions set out in the [Pharmacy Licence Agreement \(mymedadvisor.com\)](https://mymedadvisor.com)

I and the Customer acknowledge that personal information will be collected, used, held, and disclosed in accordance with [MedAdvisor's Privacy Policy](https://mymedadvisor.com)

The Customer agrees that: MedAdvisor may also exchange the Customer's personal information (or where the Customer is a company, the personal information of each of its directors) with commercial credit bureaus or similar service providers to assist MedAdvisor in verifying details provided by the Customer and to obtain a commercial credit report in respect of the Customer's activities and the activities of other companies in which the Customer or its directors are involved; and Where the Customer is a company, the Customer will give each director a copy of, or make each director aware of, [MedAdvisor's Privacy Policy](https://mymedadvisor.com)

I am duly authorised by the Customer to sign and submit this Application Form for and on behalf of the Customer.

The Customer agrees that MedAdvisor may debit the account specified in section 3 once per month for the amounts invoiced by MedAdvisor.

Signatory Name:		(please provide full name)
Role/Title		
Contact phone number:	Date:	
Signature:		

Please email completed form to payments@medadvisor.com.au